



THE AGA KHAN UNIVERSITY



آغا خان یونیورسٹی ہسپتال

The Aga Khan University Hospital



PATIENT WELFARE PROGRAMME ANNUAL REPORT 2023

THANK YOU FOR BRINGING HOPE TO THE NEEDIEST

We extend our heartfelt gratitude to you for your invaluable support to the Patient Welfare Programme (PWP) at the Aga Khan University Hospital (AKUH), Pakistan. Your support in 2023 has played a pivotal role in improving access to quality healthcare for individuals from low-income communities. It has not only provided them much-needed medical care but has also uplifted their quality of life and brightened their future. Your kindness and compassion have made a profound impact, and we are truly thankful for your support.

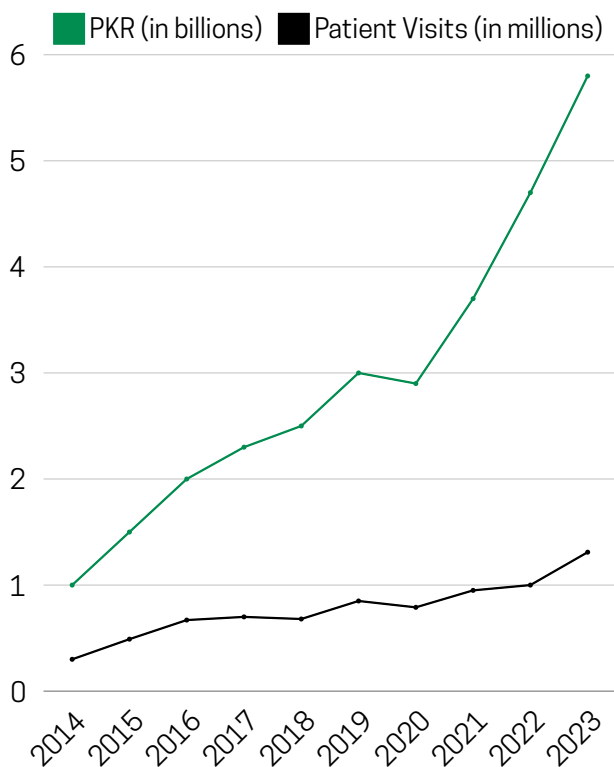
MAKING QUALITY HEALTHCARE ACCESSIBLE TO THE NEEDIEST

The Patient Welfare Programme (PWP) makes high-quality, critical healthcare accessible to patients from low-income backgrounds, enabling them to benefit from the full range of cutting-edge clinical, diagnostic, and laboratory services at AKUH and its outreach centres.

Inspired by AKU's guiding principles of Impact, Quality, Relevance and Access, the programme ensures that the neediest have access to reliable healthcare services without discrimination.

Funded by donations, Zakat and Sadaqat, and AKUH's own resources, the Patient Welfare Programme has supported millions of deserving patients from across Pakistan.

Welfare support provided in the past 10 years



Since its inception in 1985, PWP has:

supported **8.7 million+** Patient visits

disbursed **PKR 34.7 billion** in welfare support



THE IMPACT OF YOUR GIVING IN 2023

1.3 million
Patient visits

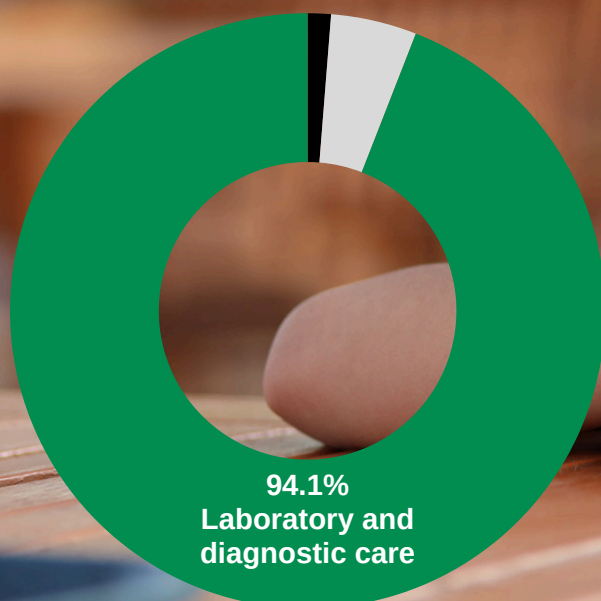
benefited from the support provided through the Patient Welfare Programme at our main Hospital, four secondary hospitals and over 300+ laboratories across Pakistan.

5.8 billion
PKR

disbursed by the Patient Welfare Programme, enabling needy patients to access outpatient, inpatient and diagnostic care in 2023.

BREAKDOWN OF PATIENT VISITS SUPPORTED THROUGH THE PATIENT WELFARE PROGRAMME

1.3% Inpatient care 4.7% Outpatient care



A cochlear implant, made possible through your generosity, has given Hamza the gift of hearing.

THE IMPACT OF YOUR GIVING IN 2023

SAVING LIVES THROUGH EARLY DETECTION AND DIAGNOSIS OF DISEASES

Over 94% of the total patient visits supported through the Patient Welfare Programme were for laboratory services and diagnostic care across Pakistan. Through more than 300 AKUH laboratories, the Programme is helping needy patients access high-quality laboratory services for early diagnosis of diseases and for better and preventive treatment outcomes.

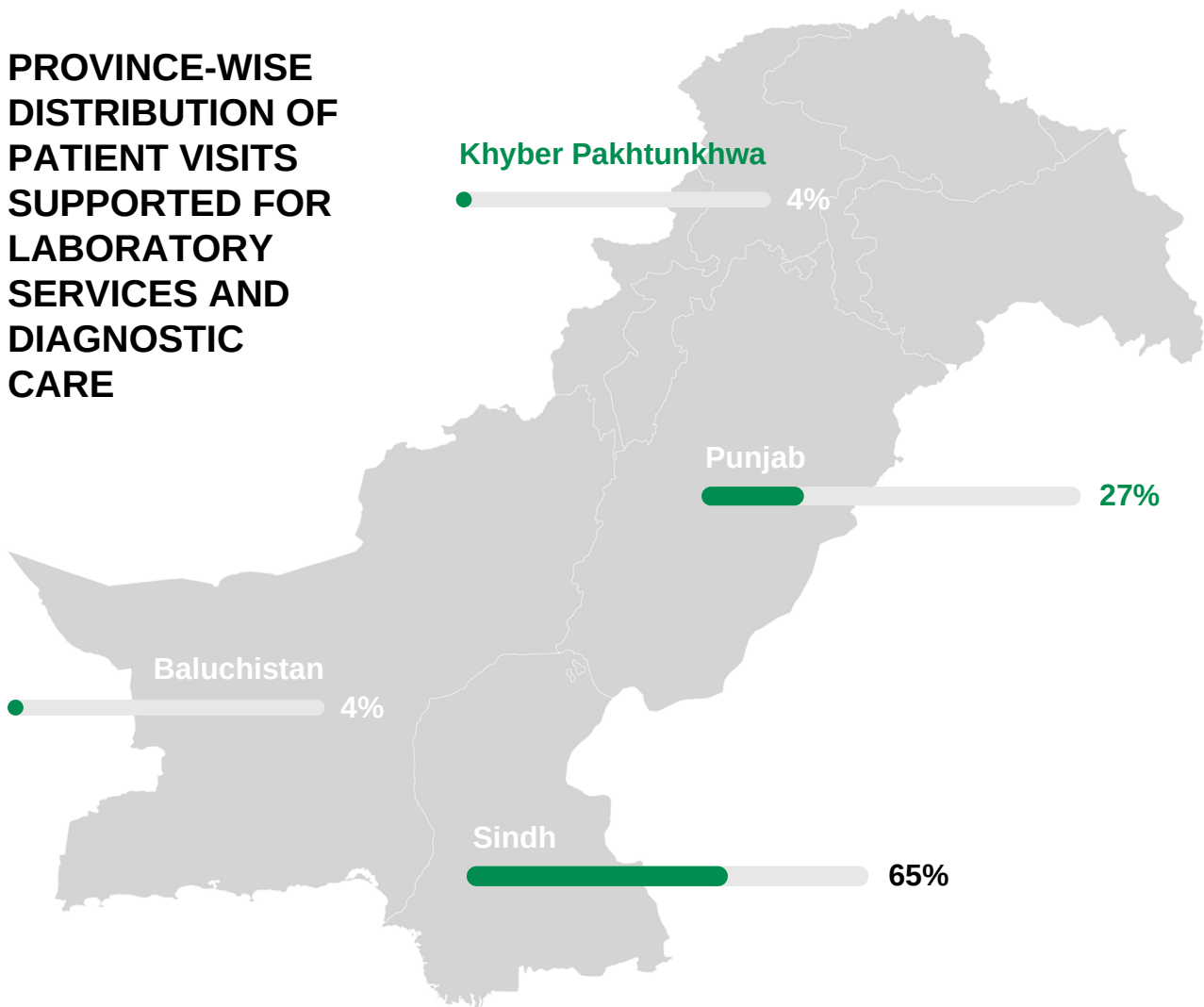
In 2023

1.2 million

Patient visits

were supported through the Patient Welfare Programme for availing laboratory and diagnostic services across Pakistan.

PROVINCE-WISE DISTRIBUTION OF PATIENT VISITS SUPPORTED FOR LABORATORY SERVICES AND DIAGNOSTIC CARE



THE IMPACT OF YOUR GIVING IN 2023

ENABLING ACCESS TO CRITICAL INPATIENT CARE FOR LIFE-THREATENING CONDITIONS

Thanks to your generosity, thousands of needy patients were able to seek specialised care for critical, life-threatening and rare health conditions. Some of these include adult and childhood cancers, congenital heart diseases, neurological and bone-related diseases and genetic disorders.



Over 16,000

patient visits were supported for inpatient care at AKUH Karachi and its secondary hospitals in 2023.



Ensuring access to healthcare for women and children remains a key priority for AKU. Your kindness has enabled our hospitals to uphold our dedication to care for these vulnerable segments, safeguarding their health and wellbeing.

Over

50%

of the inpatient visits supported through PWP in 2023 were of women and children.

THE IMPACT OF YOUR GIVING IN 2023

A BETTER QUALITY OF LIFE FOR SAAD

A young boy with an extremely rare triple genetic, congenital, heart disorder

“It was an unusual combination - at least I haven't come across any literature on this so far”, noted Dr Saleem Akhtar, Associate Professor of Paediatric Cardiology who is part of the multi-disciplinary team at AKUH treating six-year-old Saad.

Saad was born premature and from the time he was delivered, “he had been written off by the doctors”, shared his mother Masooma. As Saad grew up, his parents noticed that his development was slower than other children. He had prominent ears and a large mouth and his skin and joints were looser than normal.

For the first six years of his life, Saad's parents went from doctor to doctor trying to understand their son's condition. Eventually after having lost all hope of diagnosing and treating their son, the parents came to AKUH. Thanks to the support of the Patient Welfare Programme, Saad could receive the care he needed. The first step was to establish the young boy's medical condition.

A multi-disciplinary team worked together and diagnosed Saad with William's Syndrome, a rare genetic disorder in which a tiny piece of chromosome seven is missing.

Individuals with this condition have unique physical features, experience delays in cognitive development and often have cardiovascular problems. To establish whether Saad had any heart issues, the medical team conducted an echo cardiogram which found that the young child had a congenital heart defect (supravalvular aortic stenosis) and an abnormal coronary artery.



“The artery on the opposite side of this child's heart was attached to the artery on the lungs, which means that all the old and used blood was going to the heart in that artery, causing damage to the heart,” explained Saad's cardiothoracic surgeon, Assistant Professor Dr Waris Ahmad. Saad underwent surgery to correct both defects.

A team of surgeons, doctors and nurses used Artificial Intelligence for advanced monitoring and risk analysis after the surgery and his post-operative care was smooth; he was out of the ICU after two and half days and went home safely.

Thanks to your support, Saad's quality of life has improved. He is now coming to AKUH for regular check-ups and is receiving development treatment to prepare him for school.



YOUR CONTINUED SUPPORT CAN BRING HOPE TO MANY MORE

Donate online!

Donate directly to AKU or donate through the Aga Khan Foundation, Offices.



AKU



AKF, USA (USD donations)



AKF, Canada (CAD donations)



AKF, UK (GBP donations)



Give your Zakat and Sadqat to the Patients' Behbud Society for AKUH

Donate via cheque

For donations, mark your cheque in favour of:

The Aga Khan Hospital and Medical College Foundation

For Zakat and Sadaqat, mark your cheque in favour of:

The Patients' Behbud Society for AKUH

Mail your cheque to:

University Advancement
The Aga Khan University,
5th Floor, University Centre
Stadium Road, P.O. Box 3500,
Karachi 74800, Pakistan

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